GOVERNMENT OF ANDHRA PRADESH
ABSTRACT

Industries & Commerce Department - Ease of Doing Business - AP Single Desk Portal - Development of Online Compliance Dashboard for the investors to intimate businesses on the upcoming Compliances – Orders - Issued.

INDUSTRIES & COMMERCE (P&I) DEPARTMENT

G.O.MS.No. 60 **Dated: 15-10-2024**

Read the following.

1. G.O.Ms.No.35, Industries & Commerce (IP&INF) Department, Dt:29.04.2015.
2. Notification issued by Department for Promotion of Industry & Internal Trade, Government of India dated 31st January 2024 on Business Reform Action Plan 2024.

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ORDER:

Department for Promotion of Industry & Internal Trade (DPIIT), Government of India in coordination with States and Union Territories (UTs) has been instrumental in bringing a paradigm shift to the regulatory environment in the country through *Business Reform Action Plans* (BRAP). The objective is to layout a series of reforms targeted at increasing transparency and improving the efficiency and effectiveness of the regulatory framework and services for businesses in India.

2. In the reference 2nd cited above, DPIIT introduced next generation of reforms under the framework converging other key initiatives to grant impetus to ease of doing business in India such as Reducing Compliance Burden (RCB), Decriminalization and including elements of B-READY (upcoming World Bank initiative).

3. One such recommendation under BRAP recommends to design a compliance dashboard for all businesses units based on:

   a. All applicable compliances/ approvals/ licenses/ NOCs and units track record in timely adherence.
   b. Dashboard to highlight approaching or pendency in compliance like renewals, returns/filings.
   c. Enable system to trigger intimation at least 30 days prior to the due date for all compliances/ approvals/ licenses/ NOCs to businesses.
   d. Dashboard to include area wise compliance details and the observations to include lapses and delays, if any.

4. The objective of compliance dashboard is to streamline operations and enhance efficiency. Every business has several licenses, NoCs, approvals, and

compliances to adhere to, and non-compliance or delay in compliance can lead to severe consequences, including legal actions and substantial fines. By consolidating all the necessary information into a single dashboard, businesses can easily track their compliance status, ensuring timely adherence and reducing the risk of accidental negligence. Furthermore, this dashboard can provide an overview of the business's performance, effectiveness, and regulatory compliance.

5. The dashboard aims to provide meaningful insights on upcoming/ pending compliance activities like renewals or return filings, therefore acting as an active reminder system. By highlighting areas where compliance is due or pending, it aids businesses to prioritize their actions, thereby avoiding last-minute rush and possibility of non-compliance.

6. The Andhra Pradesh Single Desk Portal (AP SDP) was developed as a one-stop shop for investors to avail necessary business-related approvals for setting up and operating business in the state. The APSDP facilitates a customized dashboard for the investor to view details of all applicable and applied Licenses / Clearances / Permissions, etc. and download final signed certificate for the approved licenses from the same dashboard.

7. Therefore, the Government hereby directs to strengthen the existing dashboard in AP Single Desk Portal (APSDP) for the businesses to

a. All applicable compliances/ approvals/ licenses/ NOCs and units track record in timely adherence.
b. Dashboard to highlight approaching or pendency in compliance like renewals, returns/filings.
c. Enable system to trigger intimation at least 30 days prior to the due date for all compliances/ approvals/ licenses/ NOCs to businesses.
d. Dashboard to include area wise compliance details and the observations to include lapses and delays, if any.

8. The system to have a trigger mechanism for intimating users at least 30 days prior to the due date for all compliances/ approvals/ licenses/ NOCs to businesses. The system shall send notifications at least 30 days prior to the due date for all compliances, approvals, licenses, and No Objection Certificates (NOCs) to businesses. The system shall further send automatic reminders, will have a tracking mechanism for all due dates, and must be integrated with the communication tools to facilitate auto-generated, pre-scheduled notifications. The automated notification to users comprising of reminders, date among others should get reflected in the user’s scorecard.

9. The dashboard shall also provide area wise compliance (such as labour, environment, legal metrology, factories and boilers) and observations of any lapses and delays.

10. As per the suggestion made by DPIIT under BRAP 2024, the system shall automatically categorise the businesses into grades, as listed below, basis their attainment of compliances.

Grade	Compliance Score
A+	95% and above
A	90% to 95%
B+	80% to 90%
B	Below 80%

11. The Director of Industries, Andhra Pradesh shall take further necessary action in the matter accordingly.

(BY ORDER AND IN THE NAME OF THE GOVERNOR OF ANDHRA PRADESH)

N YUVARAJ
SECRETARY TO GOVERNMENT & CIP

To
The Director of Industries, A.P., Mangalagiri.
All Head of Departments concerned.
The Vice Chairman & Managing Director, APIIC, Mangalagiri.
All District Collectors in the State.
Copy To:
P.S. to Addl. Secretary to Chief Minister
P.S. to Chief Secretary to Government
P.S. to Secretary to Government & CIP, Industries & Commerce Department
SF/SC.

//FORWARDED:: BY ORDER//

SECTION OFFICER